Balcones Civic Association P.O.Box 26864 Austin, Texas 78755-0864

www.main.org/bca

# Summer 2004 Newsletter

#### PREVENTING PROPERTY CRIMES

As you read in the Winter 2004 BCA newsletter, burglary of a vehicle (BOV) continues to be the most prevalent crime in the northwest area of Austin. The second most prevalent crime is another type of non-violent crime, burglary of a residence. Even though apartment complexes are hit more frequently with both types of burglary than are single family dwellings, burglars appear to be moving more and more into our residential areas. For this reason, the BCA Executive Committee decided that we needed to devote a large portion of this newsletter to property crime prevention.

Printed on the enclosed insert is a vacation check list, with a suspect identification profile on the other side. The identification profile can be used to describe any type of suspect: robbery, burglary, etc. On page 3 is a list of tips for preventing burglary of your home and your vehicle. These suggestions are from the Austin Police Department.

Having a household inventory is crucial in helping the police identify your property when a burglary suspect is apprehended. You should photograph your jewelry and other non-electronic valuables. You should have your electronic equipment engraved with your driver's license number or otherwise labeled (see below) so that it can be identified if the burglar tries to sell it. Our police liaison for the northwest area, Sr. Officer Mike Dunn, has volunteered to help residents in our area take a household inventory and to assess other ways to improve home security. If you would like to schedule an appointment with Officer Dunn for a household security and inventory assessment, please call him at 974-5553. Working with the Austin Police Dept., we can help prevent property crimes.

Mary M. Tannahill, Editor

# **Protect Your Property and Car Parts with Labels**

Security labels for auto parts and personal property are available from the Texas Action Council on Theft (TACT), a non-profit organization of insurance companies working with law enforcement and concerned citizens to reduce theft in Texas. According to information from TACT, each label is printed with a visible I.D. number such as a driver's license number or vehicle identification number (VIN). The tamper-proof label is very difficult to remove once it is placed on your personal property or vehicle. Even if the label is removed, it will leave a permanent I.D. number on painted metal or hard plastic surfaces which can be viewed by police with an ultraviolet light. To obtain an order form for labels, call 512-458-8214 or 800-286-9801.

### Page 2 Mark your Calendar! **BCA Monthly Meetings**

Bank Building at 7800 MoPac NW corner of MoPac & Spicewood Springs First floor east conference room Third Wednesday of each month

> June 16, 2004 7:00 PM July 21, 2004 7:00 PM 7:00 PM Aug. 18, 2004

### **BCA Officers 2003-2004**

President	Tom Arbuckle	454-9003
Vice President	Stanley Moos	345-4594
Secretary	Louise Epstein	340-0030
Treasurer	Jack Jennings	231-1032
Past President	Mary Tannahill	343-1573

### **BCA Executive Committee Representatives**

	Sector 1	
Belinda Herrera		346-6126
&Ann Trentin		346-6974
Elizabeth Gunter		343-1218
Lee Melugin		345-4440
Mary Tannahill		343-1573
•	Sector 2	
Joe Makeever		345-0800
John Rhodes		345-0778
Gwen Sederholm		345-0720
Monroe Zoch		345-0687
	Sector 3	
Tom Arbuckle		454-9003
Watson Howell		346-6042
Jack Jennings		231-1032
Linda Keeling		345-4704
	Sector 4	
Louise Epstein		340-0030
Rick Bradstreet		338-9907
Stanley Moos		345-4594
Bill Walters		231-0866
At-I	arge Representatives	

Sam Robertson 343-7659

Advisor: Jim Hooser

Tony Aterno

Bill Pierson

Mary De Ginder

# **USEFUL PHONE NUMBERS**

# **AUSTIN POLICE DEPARTMENT**

New Non-Emergency number	311
Main Switchboard WebSite www.cityofaustin.org/police	974-5000
Northwest Area Command Abandoned Vehicles Auto Theft Info (H.E.A.T. & VIN etching) Crime Stoppers Graffiti Removal Community Liaison Office Traffic Office Victim Services	974-5500 280-0075 974-5713 472-8477 854-4125 459-1877 974-5789 974-5037
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### CITY OF AUSTIN

Main Switchboard WebSite www.cityofaustin.org	974-2000
website www.cityoraustin.org	
Animal Control	972-6060
Dead Animals (Solid Waste Services)	494-9400
Dogs running loose	974-6033
Flooding Complaints	974-3355
Garbage Pickup (Solid Waste Services)	494-9400
Handicapped Curb Ramps	974-6426
Home Chemicals Collection	974-4343
Illegal Dumping	494-9400
Mosquito Infestation	972-5692
Night Watchman Lights Installation	505-7617
Noise Complaints	311
Pothole Complaints or obstructions in roadway	440-8444
School Sidewalk Safety	974-7240
School Zone Light Malfunction	457-4851
Stop Signs	457-4885
Street Light Installation	505-7617
Street Light Repair (Austin Energy)	505-7617
Street and Bridge Repairs	440-8444
Street Signs Down	457-4885
Traffic Signal Malfunction	457-4850
Weeds & Trash on private or city property	972-5600
Watershed Protection Dept.	974-2550

# Watershed Protection Dept.

346-3437

346-2115

343-9122

Call to report environmental spills or deliberate dumping (e.g. dumping of used motor oil, etc.)

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# Austin Police Department Northwest Area Commander's Forum

**Date/Time:** August 10, 2004 7:00 PM Location: To be announced (call the NW area admin. assistant at 974-5589 in early Aug. for location)

Police Dept. management discusses recent crimes and arrests, and solicits input from attendees regarding neighborhood crime and quality of life concerns.

## Tips on Preventing Residential Burglaries

- 1. Keep garage doors closed and locked.
- 2. Install deadbolt locks on all exterior doors.
- 3. Keep all exterior doors and windows locked, especially those with entry into your garage.
- 4. Secure sliding doors and windows with pin locks, a broom handle, or metal bar.
- 5. Use proper exterior lighting.
- 6. Mark your property with an engraver or labels.
- 7. Leave a light on. If you are going to be gone, attach an interior lamp to a 24-hr timer.
- 8. Purchase an alarm system.
- 9. Work together with your neighbors, especially when one of you will be gone.

# Tips on Preventing Burglary of a Vehicle

Burglars are currently entering vehicles by breaking a window, which usually does not cause the vehicle alarm system to go off. The best way to prevent a burglary of your vehicle is to not leave <u>anything</u> of value visible in the passenger compartment. Store all valuables in the trunk, out of sight. Call 911 to report any suspicious activity occurring in or around parked vehicles in your neighborhood.

## **Useful Web Sites & Phone Numbers**

Austin Police Dept. (APD) crime statistics View crime statistics by census tract or neighborhood association boundary by logging on to: www.cityofaustin.org/police

#### **Balcones Civic Association**

Need oak wilt or other information from a recent BCA newsletter? Just log on to **www.main.org/bca** and click on "Newsletters."

### **Travis Central Appraisal District**

To look up appraisal values for properties near you, log on to **www.traviscad.org** 

### Federal Trade Commission (FTC)

The FTC's web site has information on how to report spam e-mail and how to avoid it. Log on to www.ftc.gov/privacy

Another good web site to consult for information on spam avoidance is http://spam.abuse.net

Better Business Bureau of Central Texas Want to know if a service company has treated previous customers fairly or not? Get information about that company from the Central TX Better Business Bureau by calling them at 512-445-2911 or by logging onto their web site at: www.centraltx.bbb.org

### **City of Austin Public Information Office**

Want to find out what is going on in various city agencies or obtain information on upcoming citywide events? Just log on to the web site for the City of Austin's monthly bulletin entitled "At Your Doorstep." You can find it at: www.ci.austin.tx.us/doorstep/

#### **Household Hazardous Waste Facility**

Citizens of Austin and Travis County can get rid of unwanted chemicals, paint, cleaners, fertilizers, pesticides automotive fluids and pool chemicals by bringing them to the Household Hazardous Waste Facility at 2514 Business Center Dr. in Southeast Austin. It is open from noon to 7 PM on Tuesdays and Wednesdays.

See www.austinrecycles.com

# CRIME PREVENTION EVENT: NATIONAL NIGHT OUT Aug. 3

Join your neighbors on Tuesday Aug. 3, 2004 for a block party or other gettogether, to help promote crime prevention in your neighborhood. Aug. 3rd is "National Night Out," which is an annual event designed to promote crime awareness and prevention at a neighborhood level. From 6 to 9 PM on Aug. 3rd, you are urged to turn on your porch light, lock your doors, and spend the evening outside with neighbors, police officers, firefighters, and EMS paramedics. This will be a great opportunity for citizens and law enforcement to partner together against crime. It is also a wonderful chance to meet the firefighters and/or EMS paramedics who respond in our area. Don't miss this opportunity to meet your neighbors and the public safety personnel who work in our area. Organize a block party now!

If you would like to have a police officer, firefighter, or EMS paramedic attend your neighborhood gathering on Aug. 3, you must send in a registration form to the Austin Police Dept. by **July 2, 2004**. You can obtain a copy of the form by logging on to the APD web site at: **www.ci.austin.tx.us/police/** or by contacting Rosie Salinas of APD at 974-4900 (FAX number: 974-6222). Everyone who completes an application will be notified via mail or e-mail before the event with regard to where to pick up a National Night Out information bag. The bag will contain crime prevention information, posters, party invitations, and items for use at the party.

Help fight crime by participating in National Night Out!

Name(s)	
Address	
	Work Phone
E-Mail	FAX
	of \$to support traffic calming & other projects
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